

# Luxury Vinyl Installation & Care

Wilkerson Floors

## Luxury Vinyl Installation

Choosing luxury vinyl or laminate flooring, coordinating the installation, and preparing for your installation can seem overwhelming. However, the Wilkerson Floors team is here to help with every step of the way to make the process easier than you may think.

**Furniture** - We encourage homeowners to move their own furniture, but we can accommodate moving most furniture items for an additional cost.

If Wilkerson Floors will be responsible for moving, we do ask the homeowner to move any valuable, breakable items or items of sentimental value prior to their installation date. Our team is glad to help move larger furniture to clear the space for installation.

We do not move gun safes, pianos, or other extremely large, heavy, or awkward items. We encourage you to connect with a moving company to have these items handled.

## Acclimation

Our team will deliver your new flooring 24 - 48 hours prior to the scheduled installation date. The flooring must be left in the main living quarters until it has been installed. Storing the flooring to be used in a garage, basement, or any area that is not temperature-regulated will not suffice for the acclimation period.

## Temperature & Humidity

All flooring has temperature and moisture thresholds. The temperature of the home should be approximately 65° - 75°. The homeowner should maintain a humidity of 30% - 70% in the home after installation.

## Cleaning

Avoid using abrasive cleaners, bleach, wax, acetone, or any harsh chemicals. A damp mop (never wet) or microfiber mop is preferred. Vacuums are only acceptable if they have a hard surface setting. Sweeping frequently, if not daily, is suggested to deter the buildup of dust, dirt, and soil that may lead to scratching through time.

## Chairs With Rollers

Any office chair or chair with rollers instead of feet should only be placed on protective mats and never directly on your luxury vinyl or laminate floor.

## Furnishings

Laminate and luxury vinyl floors have protective layers to prevent scratches and permanent indentations due to impact, but there are still limits to their durability. When moving furniture, it is suggested to use felt sliders. It is best to leave on sliders permanently for large and very heavy furniture, as well as items that will move frequently, like kitchen chairs.

## Water/Urine

Even though some luxury vinyl and laminate floors use the term "waterproof," standing water should never be left on these flooring types. Even though water may not damage the flooring product itself, water may seep between flooring, causing damage to the subfloor, mold, or other bacterial buildup that is not safe for your home. Pet urine is acidic and, in some cases, can discolor or alter the surface of these flooring types if not cleaned in a timely manner.

## Entryways

These high-traffic areas not only get used frequently but are also where outdoor debris is introduced to your home. Using walk-off mats in these areas will not only protect this high-usage area of your floor but will help keep dirt, rocks, and general debris from spreading through the home.

## ABOUT US

Wilkerson Floors is home to a team of passionate craftsmen and floor industry veterans. Our founder, David Wilkerson, has been working in construction for 20+ years - specializing in floor coverings for almost two decades. While he started out sanding and finishing, David has expanded his skills and horizons over the years to cover all aspects of flooring prep, installation, and product sales. As our team grew and our skills broadened, we slowly evolved into a leading name in residential and commercial flooring projects - committed to service excellence and impeccable quality.

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